

ITIL v3 Foundation Syllabus v4.2 : Nouveaux cours					
Cours	Durée (heures)	Accès (semaines)	Prix régulier	Prix corporatif	Numéro de cours
ITIL v3 Foundation Syllabus v4.2 ITIL V3 Foundation Syllabus v4.2: ITIL and the Service Lifecycle ITIL V3 Foundation Syllabus v4.2: Service Strategy Fundamentals ITIL V3 Foundation Syllabus v4.2: Service Strategy Processes ITIL V3 Foundation Syllabus v4.2: Service Design Fundamentals ITIL V3 Foundation Syllabus v4.2: Service Design Processes ITIL V3 Foundation Syllabus v4.2: Service Transition Processes and Principles ITIL V3 Foundation Syllabus v4.2: Service Operation Principles and Functions ITIL V3 Foundation Syllabus v4.2: Service Operation Processes ITIL V3 - Continual Service Improvement Fundamentals	13,5	4	435 \$	395 \$	ib_itlu_a0B_it_enus_KE ib_itlu_a01_it_enus_KE ib_itlu_a02_it_enus_KE ib_itlu_a03_it_enus_KE ib_itlu_a04_it_enus_KE ib_itlu_a05_it_enus_KE ib_itlu_a06_it_enus_KE ib_itlu_a07_it_enus_KE ib_itlu_a08_it_enus_KE ib_itlu_a09_it_enus_KE

ITIL					
Cours	Durée (heures)	Accès (semaines)	Prix régulier	Prix corporatif	Numéro de cours
IT Infrastructure Library (ITIL) Foundations V3 ITIL V3 - ITIL and the Service Lifecycle ITIL V3 - Service Strategy Fundamentals ITIL V3 - Service Strategy Processes ITIL V3 - Service Design Fundamentals ITIL V3 - Service Design Processes ITIL V3 - Service Transition Processes and Principles ITIL V3 - Service Operation Principles and Functions ITIL V3 - Service Operation Processes ITIL V3 - Continual Service Improvement Fundamentals	17	4	435 \$	395 \$	ib_itil_a0B_it_enus_KE ib_itil_a01_it_enus_KE ib_itil_a02_it_enus_KE ib_itil_a03_it_enus_KE ib_itil_a04_it_enus_KE ib_itil_a05_it_enus_KE ib_itil_a06_it_enus_KE ib_itil_a07_it_enus_KE ib_itil_a08_it_enus_KE ib_itil_a09_it_enus_KE

IT Infrastructure Library (ITIL) Foundations ITIL: The Service Desk and Incident Management ITIL: Configuration and Release Management ITIL: Service Level and Capacity Management ITIL: Problem and Change Management ITIL: Continuity and Availability Management ITIL: Financial and Security Management	16	4	435 \$	395 \$	CUST018B_KE CUST0181_KE CUST0182_KE CUST0183_KE CUST0184_KE CUST0185_KE CUST0186_KE
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ITIL - Information technology					
Cours	Durée (heures)	Accès (semaines)	Prix régulier	Prix corporatif	Numéro de cours
ITIL ITIL Orientation ITIL Foundation Overview ITIL Cultural Awareness	7	2	215 \$	195 \$	KN0008212B_ng_KE KN00082121_ng_KE KN00082122_ng_KE KN00082123_ng_KE

ITIL					
Cours	Durée (heures)	Accès (semaines)	Prix régulier	Prix corporatif	Numéro de cours
IT Infrastructure Library (ITIL) Foundations V3 - les 9 modules menant à la certification ITIL Version 3 - ITIL et le cycle de vie des services ITIL V3 - Principes fondamentaux de la stratégie des services ITIL V3 - Processus de la stratégie des services ITIL V3 - Principes fondamentaux de la conception des services Processus de la conception des services Processus et principes de la transition des services ITIL V3 : Principes et fonctions de l'exploitation des services ITIL V3 - Processus d'exploitation des services ITIL V3 : Principes fondamentaux de l'amélioration permanente des services / ITIL V3 - Continual Service Improvement Fundamentals	17	4	435 \$	395 \$	KE_ib_itil_a0B_fr KE_ib_itil_a01_it_fr KE_ib_itil_a02_it_fr KE_ib_itil_a03_it_fr KE_ib_itil_a04_it_fr KE_ib_itil_a05_it_fr KE_ib_itil_a06_it_fr KE_ib_itil_a07_it_fr KE_ib_itil_a08_it_fr KE_ib_itil_a09_it_fr
IT Infrastructure Library (ITIL) Foundations ITIL : Le centre de services et la gestion des incidents ITIL : Gestion de la configuration et gestion des versions ITIL : Gestion du niveau de service et gestion des capacités ITIL : Gestion des problèmes et gestion du changement ITIL : Gestion de la continuité et gestion des disponibilités ITIL : Gestion financière et gestion de la sécurité	15,5	4	435 \$	395 \$	KE_custg18B_fr KE_custg181_fr KE_custg182_fr KE_custg183_fr KE_custg184_fr KE_custg185_fr KE_custg186_fr

Pour obtenir la description complète des cours, veuillez communiquer avec nous à formation@kinessor.com en nous mentionnant le(s) numéro(s) de cours.

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